



## Terms and conditions - Stuff - design of Scandinavia ApS

### General information

Stuff - design of Scandinavia ApS  
Krogsagervej 50  
7000 Fredericia  
Denmark  
VAT-Number: DK 28 69 91 31

Telephone: +45 88 27 17 07  
E-mail: salg@stuffdesign.dk

### Conclusion of agreements

These general terms and conditions apply to any purchase of Stuff - design of Scandinavia ApS products. Stuff - design of Scandinavia ApS reserves the right to withdraw or amend the terms and conditions from time to time, without notice and with clear statement of new date of entry into force.

The applicable terms and conditions are stated on our homepage [www.stuffdesign.dk](http://www.stuffdesign.dk). Our customers should check this page regularly to take notice of any changes we may have made to the terms and conditions. The date on the order confirmation from Stuff - design of Scandinavia ApS decides which version of terms and conditions applies.

Any variation of the stated terms is only possible through explicit written agreement by Stuff - design of Scandinavia ApS.

### Electronic communication

By purchase of goods from Stuff - design of Scandinavia ApS you agree to further communication being sent electronically to the e-mail address you have supplied. Thus, you accept that electronic messages have the same legal effects as messages sent by ordinary mail.

PLEASE NOTE: Some mail services categorize our emails as spam. Please remember to check your spam filter if you cannot find our emails.

### Products purchased from Stuff - design of Scandinavia ApS

Agreement of purchase from Stuff - design of Scandinavia ApS can be in either English or Danish. Any agreement of purchase refers to the current general terms and conditions. Any order placed is considered final when it has been confirmed by Stuff - design of Scandinavia ApS. After completing your order, you will receive an order confirmation within few days by e-mail to the e-mail address you have supplied.

The order confirmation consists of order number, name and address of buyer, delivery address and a specification of the ordered goods. It is very important that you inform us when ordering (or at least before we ship your goods), if your company is closed at certain days, has special opening hours, or if you have other requests concerning delivery (unless otherwise specified in the order, we will ship items in stock as soon as possible). Please check the order confirmation and note that the specification does not include freight costs.

Estimated delivery costs stated in order confirmations are not final. The final delivery cost is determined only when dispatching the order based on actual weight and volume.

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### Terms of payment and retention of ownership

Unless otherwise agreed, Stuff - design of Scandinavia ApS payment terms is 20 days net from invoice date (the day the order is shipped from our stock).

If the buyer do not pay in due time and if this delay is not caused by Stuff - design of Scandinavia ApS, Stuff - design of Scandinavia ApS reserves the right to charge the buyer an interest of 2% a month on the amount due from payment date and request immediate payment for all invoiced and delivered items (regardless of previously agreed terms of payment). Upon each transmission of moves and surcharges, a fee of DKK 100,00 will be charged. Failure to pay upon the agreed due date could lead to the case being transferred to Debt Collection (without any notification thereof) – this could lead to further recovery costs.

Stuff - design of Scandinavia ApS retains the ownership of the supplied goods until the entire amount, including potential interests, fees and costs (that may have been hold by Stuff - design of Scandinavia ApS on the buyers account), has been paid.

### Delivery

Products “in stock” are normally dispatched within 1-5 working days.

Delivery of inventories is subject to order confirmation and any special conditions will be specified. Unless otherwise agreed, Stuff - design of Scandinavia ApS will arrange for delivery through a forwarding agent chosen by Stuff - design of Scandinavia ApS.

Delivery will be made to the address supplied by the buyer, and it is buyers’ responsibility that the delivery place is accessible. Should the forwarding agent try to deliver your goods in vain, because your goods reception is closed, extra costs due to additional delivery fees might be charged to you.

All items from Stuff - design of Scandinavia ApS are sold **EX WORKS**, i.e. freight costs for each shipment will be invoiced to the buyer.

### Complaints

Products delivered by Stuff - design of Scandinavia ApS are unique. Stuff - design of Scandinavia ApS can therefore not validate claims solely based on discrepancies between the seen - and purchased item.

It is Buyers responsibility to check the delivery for defects in the product, inaccurate delivery or cargo damages immediately on receipt. Any transport damages must be noted on the consignment note. If a complaint is not done in line with this, the products are considered to have fulfilled the actual order.

Please remember to retain the original packaging, as goods are to be returned in original packaging if complaints or damages should arise.

In the eventual case of defects in the product, inaccurate delivery or damaged goods the Buyer must contact Stuff - design of Scandinavia ApS **within 8 days of receiving the goods.**

Stuff - design of Scandinavia ApS will only accept complaints that are sent by e-mail and accompanied by image documentation of the damaged goods.

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### **Complaints (continued)**

Returned goods are only accepted if agreed with Stuff - design of Scandinavia ApS.

### **Send your package directly to:**

Stuff - design of Scandinavia ApS  
Krogsagervej 50  
7000 Fredericia  
Denmark

We only accept packages sent directly to above address.

When returning goods, please attach a detailed description of the problem(s) and indicate the related invoice number.

### **Proviso**

Stuff - design of Scandinavia ApS accepts no liability for typographical errors, pricing errors, color deviations of pictures, etc. Stuff - design of Scandinavia ApS also subjects to VAT and duty changes, price changes and sold-out products. Any offer is valid while stock lasts.

### **Transfer of rights and obligations**

Information given to Stuff - design of Scandinavia ApS will only be used in house. It will not be sold or given to third parties.

### **Force Majeure**

Stuff - design of Scandinavia ApS is not responsible for any delay and/or defects due to circumstances beyond the reach of Stuff - design of Scandinavia ApS' control and which either could not or should not have been considered before entry of agreement, such as war, import or export ban, labor disputes, pandemics, fire or other.

### **Venue**

Any disputes between customer and Stuff - design of Scandinavia ApS are decided in Danish courts under Danish law and Stuff - design of Scandinavia ApS's home as venue.

### **Partial invalidity**

Should any provision of these general terms and conditions or any provision in other agreements between the customer and Stuff - design of Scandinavia ApS be or become invalid, it does not affect the validity of all other provisions or agreements.

### **Complaints**

If you want to complain about your purchase, please contact:

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Krogsagervej 50  
7000 Fredericia  
Denmark  
VAT-Number: DK 28 69 91 31

Telephone: +45 88 27 17 07

E-mail: [salg@stuffdesign.dk](mailto:salg@stuffdesign.dk)

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### **General Data Protection Regulation (GDPR)**

All customers agree to Stuff - design of Scandinavia ApS collecting the company's general information. It concerns the following:

Company name  
VAT number  
Address, zip code. and city  
Telephone number  
E-mail  
Homepage  
Type of business  
Personal data

In addition to the above general business information, we also collect information about the person(s) representing the company. In the case of:

Contact Name  
The contact's phone number and/or mobile number  
The contact's email address

The general business information and personal data we collect will be stored in a customer database contained in our IT system.

### **How long do we keep personal data?**

As a customer at Stuff - design of Scandinavia ApS, we as documentation require your company's general contact information as well as the personal data with which you represent the company. All information is stored in our IT system. When personal data is no longer relevant, all personal information about you will be deleted.

### **What do we use personal data for?**

The personal information we collect about you is used to fulfill the agreement your company has entered into to be a customer of Stuff - design of Scandinavia ApS.

### **Transmission of personal data in connection with delivery of orders.**

Stuff - design of Scandinavia ApS collaborates with several freight companies that handle freight by order, and in this connection we forward both your company's general information and your personal data to the freight company for the purpose of serving you as a customer.

When you register as a Stuff - design of Scandinavia ApS customer, you agree that we must forward your personal data to relevant partners.

### **Your rights**

As a data subject, you have a number of rights, which we must ensure at all times. You have the right to request us the following:

To access and rectification/change your personal data  
To have personal data deleted

Also, you have the right to object to the processing of your personal data, and you have the right to lodge a complaint with a data protection authority. If you no longer want us to process your personal data or wish to restrict the processing of your personal data, you can also send us a request to this effect to our e-mail address: [valg@stuffdesign.dk](mailto:valg@stuffdesign.dk).

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